

# Symantec™ Enterprise Security Manager Patch Policy Release Notes

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Symantec's support offerings include the following:

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[www.symantec.com/business/support/](http://www.symantec.com/business/support/)

All support services will be delivered in accordance with your support agreement and the then-current enterprise technical support policy.

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Customers with a current support agreement may access Technical Support information at the following URL:

[www.symantec.com/business/support/](http://www.symantec.com/business/support/)

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When you contact Technical Support, please have the following information available:

- Product release level

- Hardware information
- Available memory, disk space, and NIC information
- Operating system
- Version and patch level
- Network topology
- Router, gateway, and IP address information
- Problem description:
  - Error messages and log files
  - Troubleshooting that was performed before contacting Symantec
  - Recent software configuration changes and network changes

## Licensing and registration

If your Symantec product requires registration or a license key, access our technical support Web page at the following URL:

[www.symantec.com/business/support/](http://www.symantec.com/business/support/)

## Customer service

Customer service information is available at the following URL:

[www.symantec.com/business/support/](http://www.symantec.com/business/support/)

Customer Service is available to assist with non-technical questions, such as the following types of issues:

- Questions regarding product licensing or serialization
- Product registration updates, such as address or name changes
- General product information (features, language availability, local dealers)
- Latest information about product updates and upgrades
- Information about upgrade assurance and support contracts
- Information about the Symantec Buying Programs
- Advice about Symantec's technical support options
- Nontechnical presales questions
- Issues that are related to CD-ROMs or manuals

## Support agreement resources

If you want to contact Symantec regarding an existing support agreement, please contact the support agreement administration team for your region as follows:

Asia-Pacific and Japan	<a href="mailto:customercare_apac@symantec.com">customercare_apac@symantec.com</a>
Europe, Middle-East, and Africa	<a href="mailto:semea@symantec.com">semea@symantec.com</a>
North America and Latin America	<a href="mailto:supportsolutions@symantec.com">supportsolutions@symantec.com</a>

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# Introducing Patch Policy updates

This chapter includes the following topics:

- [About the Patch Policy updates](#)
- [Getting Patch Policy updates through LiveUpdate](#)
- [Enhancements to the Patch module in Security Updates](#)

## About the Patch Policy updates

The Patch Policy updates are released twice a month. These updates add, enhance, and update the Patch policy and the associated template files on the Symantec ESM manager. Symantec updates the patch templates with the Symantec ESM policy installer.

## Getting Patch Policy updates through LiveUpdate

To get Patch policy updates through LiveUpdate for 6.5 or later managers, select the Patch Policies - OS Comprehensive LiveUpdate package in the Enterprise Security Manager 6.5 or later Content Updates section. The Comprehensive package contains the checks that apply to the platforms that are supported only on ESM 6.5 or later.

The policy installer executable applies to all versions of ESM and is available at the following location:

<http://securityresponse.symantec.com/>

- Note:** As per the End of Life product support policy, ESM Patch policy updates on ESM 6.0 or earlier are not supported from Patch Policy (Windows) Update 2008.10.02.
- Note:** If Java is installed on a Solaris 9 agent, install the JDK using the tar archive file containing packages, available from Sun. If you install the JDK using a selfextracting shell archive file, the module will not report vulnerability information for it because no specific packages are installed.
- Note:** SU 26 now supports Solaris x86. If you do not have the current modules for SU 26, you will see duplicate messages for patches. To remove these duplicate messages, you must update your modules to SU 26 or newer.

# Enhancements to the Patch module in Security Updates

Every Security Update includes updates to the Patch module. Upgrading to the latest Security Update provides you with the most accurate patch detection.

[Table 1-1](#) describes the enhancements to the Patch module in the latest Security Updates.

**Table 1-1** Support and enhancements in Security Updates

Security Update	Upgraded support and enhancements
Security Update 20	Added support for Windows Server 2003 64-Bit Itanium-based systems Added support for SUSE Linux Enterprise Server 8
Security Update 21	Added support for HP-UX 11i v2 Added regular expression support for the file version field for Windows patches utilized in checking Windows Media Player patches

**Table 1-1** Support and enhancements in Security Updates *(continued)*

Security Update	Upgraded support and enhancements
Security Update 22	<p>Added support for AIX maintenance releases and superseding patches.</p> <p>Added support for the following operating systems:</p> <ul style="list-style-type: none"> <li>■ IBM AIX 5.3</li> <li>■ Red Hat Enterprise Linux AS 3.0 on Itanium, EM64T, and AMD64</li> <li>■ Red Hat Enterprise Linux WS 3.0 on AMD64</li> <li>■ SUSE Linux Enterprise Server 9 for x86</li> </ul>
Security Update 23	<p>Added support for SUSE Linux Enterprise Server 9 on Itanium</p> <p>Added support for Red Hat Linux Workstation 3 for Xeon (EM64T)</p> <p>Added wildcard support for registry keys</p> <p>Added patch results summary support</p> <p>Added list installed patches support</p> <p>Added service state messages support</p>
Security Update 24	<p>Added support for Red Hat Enterprise Linux 4 ES (x86)</p> <p>Added Veritas Backup Exec product support</p> <p>Added script transfer to agent support</p> <p>Added Solaris Role Based Access Control support</p> <p>Added Solaris 2.10 zone support</p>
Security Update 25	<p>Added support for the following operating systems:</p> <ul style="list-style-type: none"> <li>■ Red Hat Enterprise Linux 4 AS on Opteron and Itanium</li> <li>■ Windows Server 2003 Enterprise 64-bit on Opteron and Xeon</li> <li>■ Added UNICODE support for AIX 433</li> </ul>
Security Update 26	<p>Added support for Solaris 10 on x86, x64</p> <p>Added File System Entitlement module</p>
Security Update 27	<p>Added support for the following systems:</p> <ul style="list-style-type: none"> <li>■ Red Hat Enterprise Linux 4 AS (Xeon)</li> <li>■ Windows Server 2003 R2 (x86, x64)</li> </ul>
Security Update 28	<p>Added support for SUSE Linux Enterprise Server version 10</p>

**Table 1-1** Support and enhancements in Security Updates (*continued*)

Security Update	Upgraded support and enhancements
Security Update 30	Added support for Microsoft Windows Vista (x86, x64) Editions
Security Update 31	Added support for Red Hat Enterprise Linux 5 (x86, x86_64, and IA64-bit)
Security Update 31.08	Added support for Red Hat Enterprise Linux 5.x on IBM z-series (s390x)
Security Update 32	Added support for SUSE Linux Enterprise Server 9/10 (x86_64) and ESX Server 3.0.2 (x86, Opteron)
Security Update 34	<p>Added support for the following operating systems:</p> <ul style="list-style-type: none"> <li>■ Microsoft Windows Server 2008 (x86)</li> <li>■ Microsoft Windows Server 2008 64-bit (x64 )</li> <li>■ Microsoft Windows Server 2008 64-Bit Itanium</li> <li>■ HP-UX 11.23 on PA-RISC</li> </ul>
Security Update 35	<p>Added support for the following operating systems:</p> <ul style="list-style-type: none"> <li>■ HP-UX 11.31 on Itanium</li> <li>■ HP-UX 11.31 on PA-RISC</li> <li>■ IBM AIX 6.1</li> <li>■ Added support to handle Service Pack Entry for Windows Server 2003 64-bit (x64) and Windows Vista 64-bit (x64) template file.</li> <li>■ Added support to handle template size greater than 3MB for HP-UX.</li> </ul>
Security Update 36	<p>Added support for the following operating systems:</p> <ul style="list-style-type: none"> <li>■ SUSE Linux 9 on IBM zSeries (s390x)</li> <li>■ SUSE Linux 10 on IBM zSeries (s390x)</li> </ul>
Security Update 37	<p>Added support for the following operating systems:</p> <ul style="list-style-type: none"> <li>■ Red Hat Enterprise Linux Server 5 on PPC e-server</li> </ul>
Security Update 38	<p>Added support for the following operating systems:</p> <ul style="list-style-type: none"> <li>■ AIX VIO Server 2.1 on AIX 6.1</li> <li>■ SUSE 11 on x86, x86_64, Itanium, zLinux, and PPC e-Server</li> <li>■ Oracle Enterprise Linux 5.2, 5.3 on x86, x86_64</li> </ul>

**Table 1-1** Support and enhancements in Security Updates *(continued)*

Security Update	Upgraded support and enhancements
Security Update 39	<div>Added the support for the follwoign operating systems:</div> <ul style="list-style-type: none"><li>■ Support for Windows 7 on x86 and Opteron</li><li>■ Support for Windows 2008 R2 on Itanium, Opteron, and Xeon</li></ul>



# About the Patch policy 2010.09.01 release

This chapter includes the following topics:

- [What is new](#)
- [Template updates](#)
- [New patches](#)
- [Known issues](#)

## What is new

This patch update for Symantec Enterprise Security Manager reports the operating system and application patches for Windows operating systems.

There are a total of 83 new patch signatures in 22 templates.

The following is a summary of the updates:

- iis.p28i (Microsoft Internet Information Services on Microsoft Windows 2008 R2 for Itanium-based Systems - 2 new)
- iis.p3i (Microsoft Internet Information Services on Microsoft 2003 for 64-Bit Itanium-based Systems - 1 new)
- iis.p64 (Microsoft Internet Information Services on Microsoft 2003 for x64 Edition - 1 new)
- is.p6s (Microsoft Internet Information Services on Microsoft Windows Server 2003 - 1 new)
- iis.p8s (Microsoft Internet Information Services on Microsoft Windows Server 2008 - 2 new)

- iis.pw7 (Microsoft Internet Information Services on Microsoft Windows 7 - 2 new)
- iis.pwv (Microsoft Internet Information Services on Microsoft Windows Vista - 2 new)
- iis.pwx (Microsoft Internet Information Services on Microsoft Windows XP Professional - 2 new)
- iis.px7 (Microsoft Internet Information Services on Microsoft Windows 7 for x64 Systems - 2 new)
- patch.p28i (Microsoft Windows 2008 R2 for Itanium-based Systems - 1 new)
- patch.p2s8 (Microsoft Windows 2008 R2 x64 Edition - 2 new)
- patch.p3i (Microsoft Windows Server 2003 for 64-Bit Itanium-based Systems - 6 new)
- patch.p64 (Microsoft Windows Server 2003 x64 Editions - 8 new)
- patch.p6s (Microsoft Windows Server 2003 - 8 new)
- patch.p8i (Microsoft Windows 2008 for Itanium-based Systems - 4 new)
- patch.p8s (Microsoft Windows 2008 - 6 new)
- patch.ps8 (Microsoft Windows 2008 x64 Editions - 6 new)
- patch.pw7 (Microsoft Windows 7 - 2 new)
- patch.pwv (Microsoft Windows Vista - 8 new)
- patch.pwx (Microsoft Windows XP Professional - 7 new)
- patch.px7 (Microsoft Windows 7 for x64 Systems - 2 new)
- patch.pwx (Microsoft Windows Vista for x64 - 8 new)

# Template updates

Table 2-1 lists the information about the templates that have been updated or added for various applications and operating systems.

Table 2-1            Templates information for Windows and UNIX operating systems

Template version	Template file	Application on operating system
3127	exchg2k.ps5	Microsoft Exchange Server 2000 on Microsoft Windows 2000 Server and Windows 2000 Advanced Server



**Table 2-1**      Templates information for Windows and UNIX operating systems  
*(continued)*

Template version	Template file	Application on operating system
3079	exchg2k3.p6s	Microsoft Exchange Server 2003 on Microsoft Windows Server 2003
3079	exchg2k3.ps5	Microsoft Exchange Server 2003 on Microsoft Windows 2000 Server and Windows 2000 Advanced Server
15	exchg2k7.p6s	Microsoft Exchange Server 2007 on Microsoft Windows Server 2003
11	exchg2k7.p8s	Microsoft Exchange Server 2003 on Microsoft Windows 2008
11	exchg2k7.ps8	Microsoft Exchange Server 2007 on Microsoft Windows Server 2008 (x64) Editions
14	exchg2k7.p64	Microsoft Exchange Server 2007 on Microsoft Windows Server 2003 64-bit (x64)
1	exchg2k10.pS8	Microsoft Exchange Server 2010 on Microsoft Windows 2008 Server 64-bit (x64)
1	exchg2k10.p2S8	Microsoft Exchange Server 2010 on Microsoft Windows 2008 R2 Server 64-bit (x64)
3118	exchg55.ps5	Microsoft Exchange Server 5.5 on Microsoft Windows 2000 Server and Windows 2000 Advanced Server
47	ie.p3i	Microsoft Internet Explorer on Microsoft Windows Server 2003 for 64-Bit Itanium-based Systems
47	ie.p64	Microsoft Internet Explorer on Microsoft Windows Server 2003 64-bit (x64)
2704	ie.p6s	Microsoft Internet Explorer on Microsoft Windows Server 2003
21	ie.p8i	Microsoft Internet Explorer on Microsoft Windows Server 2008 for 64-bit Itanium-based Systems
22	ie.p8s	Microsoft Internet Explorer on Microsoft Windows Server 2008

**Table 2-1**      Templates information for Windows and UNIX operating systems  
*(continued)*

Template version	Template file	Application on operating system
22	ie.ps8	Microsoft Internet Explorer on Microsoft Windows Server 2008 64-bit (x64)
3167	ie.ps5	Microsoft Internet Explorer on Microsoft Windows 2000 Server and Windows 2000 Advanced Server
3168	ie.pw5	Microsoft Internet Explorer on Microsoft Windows 2000 Professional
3178	ie.pwx	Microsoft Internet Explorer on Microsoft Windows XP Professional
33	ie.pwv	Microsoft Internet Explorer on Microsoft Windows Vista
1010	iis.p3i	Microsoft Internet Information Services on Microsoft Windows Server 2003 for 64-Bit Itanium-based Systems
1009	iis.p64	Microsoft Internet Information Services on Microsoft Windows Server 2003 64-bit (x64)
1009	iis.p6s	Microsoft Internet Information Services on Microsoft Windows Server 2003
3	iis.p8i	Microsoft Internet Information Services on Microsoft 2008 for Itanium-based Systems
3	iis.p8s	Microsoft Internet Information Services on Microsoft Windows Server 2008
1006	iis.ps5	Microsoft Internet Information Services on Microsoft Windows 2000 Server and Windows 2000 Advanced Server
3	iis.ps8	Microsoft Internet Information Services on Microsoft Windows 2008 x64 Editions
32	ie.pxw	Microsoft Internet Explorer on Microsoft Windows Vista 64-bit (x64)
3106	iis.pw5	Microsoft Internet Information Services on Microsoft Windows 2000 Professional

**Table 2-1**      Templates information for Windows and UNIX operating systems  
*(continued)*

Template version	Template file	Application on operating system
2	iis.pw7	Microsoft Internet Information Services on Microsoft Windows 2000 Professional
2	iis.px7	Microsoft Internet Information Services on Microsoft Windows 7 (x64)
1007	iis.pwv	Microsoft Internet Information Services on Microsoft Windows Vista
3110	iis.pwx	Microsoft Internet Information Services on Microsoft Windows XP Professional
1007	iis.pwx	Microsoft Internet Information Services on Microsoft Windows Vista 64-bit (x64)
3094	iis5.ps5	Microsoft Internet Information Services on Microsoft Windows 2000 Server and Windows 2000 Advanced Server
2	iis.p28i	Microsoft Internet Information Services on Microsoft 2008 for Itanium-based Systems
2	iis.p2s8	Microsoft Internet Information Services on Microsoft Windows 2008 R2 (x64)
2975	isa2k.p6s	Microsoft Internet Security and Acceleration Server on Microsoft Windows Server 2003
2975	isa2k.ps5	Microsoft Internet Security and Acceleration Server on Microsoft Windows 2000 Server and Windows 2000 Advanced Server
4	isa.p6s	Microsoft Internet Security and Acceleration Server on Microsoft Windows Server 2003
2	isa.ps5	Microsoft Internet Security and Acceleration Server on Microsoft Windows 2000 Server
3064	mdac.p6s	Microsoft Data Access Components on Microsoft Windows Server 2003
3064	mdac.ps5	Microsoft Data Access Components on Microsoft Windows 2000 Server and Windows 2000 Advanced Server

**Table 2-1**      Templates information for Windows and UNIX operating systems  
*(continued)*

Template version	Template file	Application on operating system
3064	mdac.pw5	Microsoft Data Access Components on Microsoft Windows 2000 Professional
3064	mdac.pwx	Microsoft Data Access Components on Microsoft Windows XP Professional
13	oel-patch.plx	Oracle Enterprise Linux
9	outlook.p3i	Microsoft Outlook on Microsoft Windows Server 2003 for 64-Bit Itanium-based Systems
9	outlook.p64	Microsoft Outlook on Microsoft Windows Server 2003 (x64)
3140	outlook.p6s	Microsoft Outlook on Microsoft Windows Server 2003
5	outlook.p8i	Microsoft Windows Mail on Microsoft Windows 2008 for Itanium-based Systems
4	outlook.p8s	Microsoft Windows Mail on Microsoft Windows Server 2008
3137	outlook.ps5	Microsoft Outlook on Microsoft Windows 2000 Server and Windows 2000 Advanced Server
4	outlook.ps8	Microsoft Windows Mail on Microsoft Windows 2008 (x64)
3138	outlook.pw5	Microsoft Outlook on Microsoft Windows 2000 Professional
4	outlook.pwv	Microsoft Windows Mail on Microsoft Windows Vista
3138	outlook.pwx	Microsoft Outlook on Microsoft Windows XP Professional
5	outlook.pxw	Microsoft Windows Mail on Microsoft Windows Vista for 64-Bit
162	patch.p3i	Microsoft Windows Server 2003 for 64-Bit Itanium-based Systems
162	patch.p64	Microsoft Windows Server 2003 64-bit (x64)

**Table 2-1**      Templates information for Windows and UNIX operating systems  
*(continued)*

Template version	Template file	Application on operating system
3327	patch.p6s	Microsoft Windows Server 2003
74	patch.p8i	Microsoft Windows Server 2008 for 64-bit Itanium-based Systems
93	patch.p8s	Microsoft Windows Server 2008
3044	patch.pai	IBM AIX
3728	patch.ph1	HP HP-UX 11.00 - 11.23 PA-RISC
114	patch.ph2	HP HP-UX 11.23 for Itanium-based systems
3387	patch.plx	Red Hat Linux and Enterprise Linux
3312	patch.ps5	Microsoft Windows 2000 Server and Windows 2000 Advanced Server
3382	patch.ps6	Sun Solaris 2.6+
97	patch.ps8	Microsoft Windows Server 2008 64-bit (x64)
172	patch.psl	SUSE Linux
3250	patch.pso	Sun Solaris 2.5.1
3	patch.pvio	IBM AIX VIOS Server
3300	patch.pw5	Microsoft Windows 2000 Professional
3338	patch.pwx	Microsoft Windows XP Professional
112	patch.pwv	Microsoft Windows Vista Enterprise 32-bit
109	patch.pwx	Microsoft Windows Vista Enterprise 64-bit (x64)
14	patch.p28i	Microsoft Windows 2008 R2 for Itanium-based systems
18	patch.p2s8	Microsoft Windows 2008 R2 64 -bit (x64)
16	patch.pw7	Microsoft Windows 7
16	patch.px7	Microsoft Windows 7 64 -bit
18	patch_adv2k.ps5	Microsoft Windows 2000 Advanced Server

**Table 2-1**      Templates information for Windows and UNIX operating systems  
*(continued)*

Template version	Template file	Application on operating system
3	sharepoint.p6s	Microsoft SharePoint Services on Microsoft Windows Server 2003
16	sql.p3i	Microsoft SQL Server on Microsoft Windows 2003 for Itanium-based systems
16	sql.p64	Microsoft SQL Server on Microsoft Windows 2003 64-bit (x64)
20	sql.p6s	Microsoft SQL Server on Microsoft Windows 2003
15	sql.p8i	Microsoft SQL Server on Microsoft Windows 2008 for Itanium-based Systems
17	sql.p8s	Microsoft SQL Server on Microsoft Windows 2008
3113	sql.ps5	Microsoft SQL Server on Microsoft Windows 2000 Server and Windows 2000 Advanced Server
13	sql.ps8	Microsoft SQL Server on Microsoft Windows 2008 64-bit (x64)
3110	sql.pw5	Microsoft SQL Server on Microsoft Windows 2000 Professional
3106	sql.pwx	Microsoft SQL Server on Microsoft Windows XP Professional
12	sql.pxw	Microsoft SQL Server on Microsoft Windows Vista
16	sql.pwv	Microsoft SQL Server on Microsoft Windows XP Professional
2	visualstudio.p3i	Microsoft Visual Studio on Microsoft Windows Server 2003 for Itanium-based Systems
6	visualstudio.p64	Microsoft Visual Studio on Microsoft Windows Server 2003 (x64) Editions
8	visualstudio.p6s	Microsoft Visual Studio on Microsoft Windows Server 2003

**Table 2-1**      Templates information for Windows and UNIX operating systems  
*(continued)*

Template version	Template file	Application on operating system
5	visualstudio.p8i	Microsoft Visual Studio on Microsoft Windows Server 2008 for Itanium-based Systems
6	visualstudio.p8s	Microsoft Visual Studio on Microsoft Windows Server 2008
7	visualstudio.ps5	Microsoft Visual Studio on Microsoft Windows 2000 Professional
5	visualstudio.ps8	Microsoft Visual Studio on Microsoft Windows Server 2008 (x64) Editions
7	visualstudio.pw5	Microsoft Visual Studio on Microsoft Windows Server 2000
6	visualstudio.pwv	Microsoft Visual Studio on Microsoft Windows Vista
7	visualstudio.pwx	Microsoft Visual Studio on Microsoft Windows XP Professional
6	visualstudio.pwx	Microsoft Visual Studio on Microsoft Windows Vista (x64) Editions
17	wmplayer.p64	Microsoft Windows Media Player on Microsoft Windows Server 2003 64-bit (x64)
23	wmplayer.p6s	Microsoft Windows Media Player on Microsoft Windows Server 2003
7	wmplayer.p8s	Microsoft Windows 2008
30	wmplayer.ps5	Microsoft Windows Media Player on Microsoft Windows 2000 Server and Windows 2000 Advanced Server
7	wmplayer.ps8	Microsoft Windows Media Player on Microsoft Windows Server 2008 (x64) Editions
28	wmplayer.pw5	Microsoft Windows Media Player on Microsoft Windows 2000 Professional
31	wmplayer.pwx	Microsoft Windows Media Player on Microsoft Windows XP Professional

**Table 2-1**            Templates information for Windows and UNIX operating systems  
(continued)

Template version	Template file	Application on operating system
14	wmplayer.pwv	Microsoft Windows Media Player on Microsoft Windows Vista (32-bit)
13	wmplayer.pwx	wmplayer.pwx Microsoft Windows Media Player on Microsoft Windows Vista (64-bit)

## New patches

The following new patches are added in this release:

- MS10-061
- MS10-062
- MS10-063
- MS10-065
- MS10-066
- MS10-067
- MS10-068
- MS10-069

## Known issues

The following issues are known in this release:

- The MS10-062 is removed from the Windows 2008 x86 and Windows 2008 x64 templates as after the patches are installed on the agent computer the files are updated at a different location.
- The MS10-065 is removed from the Windows 2008 IA64, Windows 2008 R2 x64, Windows 2008 x64, and Windows Vista SP2 x64 templates as after the patches are installed on the agent computer the files are updated at a different location.